

2009 PA BUG Conference Agenda

Accounts Receivable

Monday, November 23, 2009

<u>Session Title / Description</u>	<u>Presenters/ Institutions</u>	<u>Time / Room</u>	<u>Cross List</u>
AR Refunding at HACC This presentation talks about the refunding process developed at HACC and the code that drives it. It is used as a preliminary processing step and driver for the Banner TSRRFND process that actually processes the refunds. Prior to implementing this process it took five people three to four days to complete the process, it now take a maximum of one day with the same number of people. It is largely HACC specific but could very easily be modified for other institutions.	Calvin Deiterich <i>HACC</i>	9:00 - 10:00 Grande III	
Address Verification in Banner with Clean_address Real time address verification is now easy, low-cost solution for institutions using Banner	Kevin Runner <i>Runner Technologies</i>	09:00 - 10:00 Grande IV	Admissions Financial Aid Student Technical Vendor
Intro to Workflow, real world use, and calculating ROI Update on Workflow from SunGard Higher Education	Josh Aversa <i>SunGard Higher Education</i>	9:00 - 10:00 Majestic I	Admissions Financial Aid Student Technical Vendor
Red Flag Compliance Did You Know? As of October 2009, The Privacy Rights Clearinghouse has documented more than 339 million records have been compromised from government agencies, schools, businesses and other organizations. One in four of these breaches have involved a school. Is your college's data protected? This presentation addresses the FACT Act Red Flags Rules as they pertain to Pennsylvania colleges and more importantly the requirements behind an Identity Theft Prevention Program. There is also discussion of the impact of identity theft on higher education institutions. The topics will include the scope of identity theft, current legislation, common methodology used by thieves, and actions that colleges can take to comply with the law and mitigate losses due to identity theft	Ron King <i>Nelnet</i>	9:00 - 10:00 Regency	Admissions Financial Aid Student Technical Vendor
Managing who owes Money: Collection in Action	Susan Heller Kristie Fogel <i>Lehigh Carbon Community College</i>	10:10 - 11:10 Grande III	

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Getting Started in Banner AR	Marc Kurdich <i>University of Scranton</i> Pam Noone Lori Wilson <i>Bucknell University</i>	11:20 - 12:20 Pennsylvania	
Direct Lending In Banner This session will cover the basics of Direct Lending in Banner including the required Banner configuration to run both FFELP and Direct Lending at once and some of the "opportunities" school experience when running Direct Loan Processes.	Dave Curran <i>SunGard Higher Education</i>	11:20 - 12:20 Royale III	Financial Aid Vendor
Red Flag Compliance at Lehigh Implementing a Red Flag Rule Program at Lehigh University: During this session the steps and strategies Lehigh University used for implementing an Identity Theft Prevention Program in a BANNER environment will be shared. Some of the steps discussed will be drafting the policy, informing the university community, and training staff. Come to learn or share your best practices to comply with the Red Flag Rule.	Michael King <i>Lehigh University</i>	1:30 - 2:30 Congressional	
Securing ALL of Your Campus Transactions (TouchNet) In these times, doing more with less has never been more important - and doing so while complying with the PCI-DSS and newer PA-DSS adds to the challenge. With enrollments on the rise and budgets extended to the max, how can you justify an investment in Business Office automation? This session will help you build that "Return on Investment" model you need to get the solutions that will help you succeed in these challenging times. You need a next generation Commerce Management System to not only automate your business office, but to secure your campus commerce. Learn how to justify your investment with an ROI that just might surprise you (and your boss). TouchNet is now working with more than 25 colleges and universities in Pennsylvania/PABUG.	Jean Sokol <i>Touchnet</i>	1:30 - 2:30 Grande III	Technical Vendor

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Through the Looking Glass: PCI in Higher Education When your customers pay their bills with a credit card, do they feel confident you are protecting their information? If you are offering credit cards as a form of payment, then you know that your customers (students, parents, alumni, and the community) are growing very concerned regarding your ability to keep their information secure. Not reaching pandemic proportions yet – but they certainly are aware of the risks. This presentation explains the latest trends of cybercrime, the added burdens carried by higher education to protect cardholder data, and how to effect a strategy for compliance that is compatible with Banner.	Ron King <i>Nelnet</i>	1:30 - 2:30 Pennsylvania	Technical Vendor
A/R BOF	Ralph Vaden <i>Saint Joseph University</i> Diane Trainer <i>Lehigh Carbon Community College</i>	3:00 - 4:00 Grande III	